

3/5/10

Dear Steve Jim & Jamie

Chris & I would like to thank you for all your efforts on our behalf over the previous few years. We are absolutely delighted with the result. We have valued your professionalism & expertise & the attention you have given us. Similarly we have found your sub contractors to be unfailingly hard working

a courteous (won't count the ring in tiles!).

We are very grateful to you all

With sincere appreciation

Elspeth & Chris